

Delivering more

The Biffa logo consists of the word "Biffa" in a white, bold, sans-serif font, centered within a solid red square.

Redhill Landfill Site – Update 6 February 2014

Regrettably and as a consequence of the recent exceptional levels of rainfall experienced generally across the county, odour has escaped from Biffa's landfill site at Patteson Court, Nutfield.

For this Biffa sincerely apologises.

Since its opening in 1990 we have sought to operate the site to the highest standards as our record with the Environment Agency shows.

In consultation with the Environment Agency, we have devoted considerable capital investment over the years to measures designed to ensure that the site is run with the minimum impact on the local community.

We are sorry to say that these measures proved not to be adequate to deal with the exceptional weather conditions we have encountered over the last few months. In this we do not believe that we are alone.

The odour being experienced in the neighbourhood of the landfill site is typical of that caused by hydrogen sulphide. Hydrogen sulphide can be smelt at very low levels and as such very small amounts of this gas can cause an unpleasant odour in the community.

Hydrogen sulphide is not dangerous to human health at low levels.

To date our routine monitoring has confirmed that emissions remain at a safe level.

Our operations are regulated tightly by the Environment Agency and we are in close liaison with them in doing everything we can to fix the problems as soon as possible.

The urgent actions we are taking in consultation with the Environment Agency include the installation of additional gas capture and treatment infrastructure. The extreme rainfall and high

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winds that we are currently experiencing are hampering our progress but please be assured that we are making every effort to complete works as quickly as possible.

We have received a number of direct complaints to the site, but as our focus has been on resolving the site issues we have not yet been able to respond to all of these. Please accept our apologies for this. We are now in the process of contacting people directly.

We will post further updates to our web site, but should you wish to speak to someone directly then you can call the site on **01737 765 122** or email the site on **general.enquiry@biffa.co.uk** or **amie.jenner@biffa.co.uk**